

What is a Healthcare Home?

Goals of a healthcare home

Healthcare home information and community resources:

Make each healthcare home appointment work for you!

Healthcare home is based on the need to:

- Develop ways that patients and professionals work in partnership
- Recognize and respect the abilities one brings to the working relationship
- Acknowledge trust as necessary to the relationship
- Favor open communication
- Create a culturally-effective atmosphere
- Recognize the value of negotiation
- Illustrate mutual commitment of families, professionals and communities to meet the needs of our patients

RIVER FALLS
 1687 E. Division Street
 River Falls, WI 54022
 715-425-6701 • 800-514-9204

Hours:
 Monday - Thursday 8am - 8pm
 Friday 8am - 5pm

ELLSWORTH
 144 S. Plum Street
 Ellsworth, WI 54011
 715-273-5041 • 800-514-9206

Hours:
 Monday, Wednesday, Thursday, Friday 8am - 5pm
 Tuesday 8am - 7:30pm

SPRING VALLEY
 130 S. McKay Avenue
 Spring Valley, WI 54767
 715-778-5591 • 800-514-9208

Hours:
 Monday - Friday 8am - 5pm

- Before the appointment, write down your questions and concerns.
- Bring a list of your medications with you to your appointment.
- At the appointment, relax, ask questions and take notes! Tell your health care provider or care coordinator when something is not clear.
- Ask your health care provider or care coordinator to explain the care or treatment plan and put it in writing.
- Ask when you should schedule your next appointment.
- After the appointment, put your medical information in one place— ready for the next appointment.




And what does it mean for you?

Vibrant Health
 FAMILY CLINICS

Vibrant Health
 FAMILY CLINICS

Find us on facebook 

Find us on facebook 

Healthcare Home

Healthcare home represents a standard of primary care where patients receive the care they need from a family physician, pediatrician or healthcare professional whom they trust. The healthcare professionals in partnership with the family work with appropriate community resources and systems to achieve the patient's maximum potential and optimum health. A healthcare home addresses acute care and chronic care.

A Healthcare Home Ensures Care That Is:

FAMILY CENTERED

Recognition that the family is the principle caregiver and the center of strength and support for children

CONTINUOUS

Same healthcare professionals are available

COMPREHENSIVE

Includes sick and well care as well as education and community referral needs

COORDINATED

Families are linked to support, educational and community-based services

COMPASSIONATE

Concern for well-being of patients is expressed and demonstrated

CULTURALLY EFFECTIVE

Family's cultural background is recognized, valued and respected

Vibrant Health

FAMILY CLINICS

Patient Centered Healthcare Home

