

	<b>Virtual Visit</b>	<b>In-Person Visit</b>	<b>ER</b>
Hours	8 am – 6 pm Monday - Friday	9 am – 4 pm Monday - Friday	Open every day, 24 hours
How to Schedule  (Call and we will determine the visit type)	Call your primary care clinic.  River Falls: 715-425-6701 Ellsworth: 715-273-5041 Spring Valley: 715-778-5591	Call your primary care clinic.  River Falls: 715-425-6701 Ellsworth: 715-273-5041 Spring Valley: 715-778-5591	
Location	Smartphone, computer or phone. Schedulers will walk you step-by-step through process.	Vibrant Health River Falls 1687 East Division Street, River Falls, WI 54022	Closest to you, or call 911
Conditions  (Primary care providers can determine visit type to best suit patient and situation.)	(Including, but not limited to:) <ul style="list-style-type: none"> <li>• COVID-19 symptoms</li> <li>• Rashes, sore throat</li> <li>• chronic pain</li> <li>• Urinary Tract Infections</li> <li>• chronic disease visits for diabetes or hypertension.</li> <li>• depression or anxiety re-check.</li> <li>• asthma follow up.</li> </ul>	(You will be asked to wear a mask. Visitor restrictions are in place) <ul style="list-style-type: none"> <li>• Cuts, sprains, stitches, injuries</li> <li>• Well child visit under age 2</li> <li>• Pre-op exams</li> <li>• Placement of IUD and Nexplanon</li> <li>• Immunizations and injections</li> <li>• DOT</li> <li>• Other visits as appropriate</li> </ul>	If you suspect you're in need of help—for a stroke, heart attack or any other serious event—please call 911 or get to an emergency room right away.  Concerns around COVID-19 should not stop you from getting the care you need.
Where do I get my labs or tests?  (Precautions are being taken by staggering appointment times and no wait-time lab draws.)	Labs will be determined at visit and you will be directed accordingly. Please call to schedule.	At your Primary Care Clinic.  River Falls Mon – Friday 8am-4pm Spring Valley – Wednesday 8am-4pm Ellsworth – Tuesday 8am-4pm	
What if I need medication refills or I'm due for my annual physical?	Many medication refills can be discussed with your provider at a virtual visit.	Preventive care visits are being scheduled after July 6, 2020. Providers will refill standard birth control until visit can be scheduled.	
What to do if I think I have COVID-19?	Call your primary care clinic.	Call your primary care clinic.	Outside of an emergency, please do not visit a clinic or hospital without calling ahead.